Coconut Tree Labs LLC

Accessible public documents for state and local governments

Capability Statement

Agendas · Minutes · Board packets · Notices

Coconut Tree Labs makes the documents that local governments post every week accessible to residents who use screen readers, magnifiers, and other assistive technology. We work to WCAG 2.1 Level AA, the standard the U.S. Department of Justice adopted in its ADA Title II rule for state and local government web content, ahead of compliance dates of April 26, 2027 (populations of 50,000 or more) and April 26, 2028 (smaller entities and special districts).

CORE COMPETENCIES

- **PDF accessibility remediation:** tags, reading order, document title, language, and bookmarks
- **Scanned documents made readable:** text recognition (OCR) so pages can be read aloud, searched, and enlarged
- **Image descriptions:** alternative text drafted for agency staff to review and approve
- **Web-page versions of agendas** for residents on phones and screen readers
- **Document checks and reporting:** a plain-language before-and-after report for each document, using automated checks including the open-source veraPDF PDF/UA-1 validator
- **Backlog remediation** of older posted documents
- **Staff guidance** on creating accessible documents in Microsoft Word

DIFFERENTIATORS

- **Built for small agencies.** Flat annual plans that fit a yearly budget, sized by documents and pages per month.
- **Meeting-week turnaround.** Documents back by the next business day, or the same day during meeting week on the Professional plan.
- **Fix as you go.** New postings are made accessible as they are published, so the backlog stops growing.
- **Direct access to the founder.** The person who answers your email is the person doing the work.
- **Clear about limits.** Automated checks cannot judge everything, and our reports say so. We do not certify legal compliance.

RELEVANT EXPERIENCE

Founder Najma Dawood is a product and UX design consultant who builds accessibility into her client work, and she teaches design and emerging technology at NYU.

COMPANY DATA

Legal name
Coconut Tree Labs LLC

Organized in
New York

NAICS codes
561410 Document Preparation Services
541519 Other Computer Related Services
541430 Graphic Design Services

Standard
WCAG 2.1 Level AA; PDF/UA-1 checks

Service area
Remote, nationwide

PURCHASING

- W-9 on request
- Purchase orders and net-30 invoices
- Monthly or annual billing
- Annual plans from $990
- 60-day pilot: $250, credited toward an annual plan
- Backlog: $0.75 per page

START HERE

Free sample check of one public PDF, returned within 3 business days.

Najma Dawood, Founder
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